



Your Direct Line to Efficient and Economical
**Pharmacovigilance
& Risk Management**

Exact experience. Reliable resources. Greater global reach.

Navigating the complex and ever-changing safety and surveillance requirements of today's regulatory authorities requires specialized knowledge and effective processes designed to achieve greater compliance at reduced costs. At DZS, we are ever-vigilant to recognize and resolve these challenges every day.

Together with the expertise of our scientific leadership team, we are your direct line to efficient and economical pharmacovigilance and risk management services. With extensive pharmacovigilance services including a 24/7 medical call center, DZS brings strategic safety surveillance support for your products and provides a seamless solution for your clinical stage and post-marketing needs. Using our team's global expertise and flexible approach, we focus on expert call and case-handling, ensuring timely reporting and supporting your needs across the U.S., Europe and Asia.

Pharmacovigilance for Pharmaceutical and Medical Device

We aim to provide complete one-stop solutions for all your Safety Database, ICSR case processing needs, and medical call center work. Our business model allows our clients typically to see a big cost reduction.

- MCC**  **Our highly trained resources handle calls in the US**
- PV**  **US-based medical doctor oversees medical activities**
- DB**  **Complete Case processing, PV Database administration handled in the US**

Reliable Resources

Bring your drug and/or device technologies to market with experts who:

- Understand your clinical and regulatory strategy
- Develop and manage your PV processes
- Oversee your project management and monitoring
- Monitor your data management and statistical analysis
- Guide you through the regulatory submittal and compliance maze

Medical Call Center

- 9 AM to 6 PM PST, EST
- 24/7
- Dedicated 1-800 Toll-Free line assigned

Safety Database

- Database provided by DZS
- Third party Database Administration
- Authority submission via electronic gateway
- Trainings

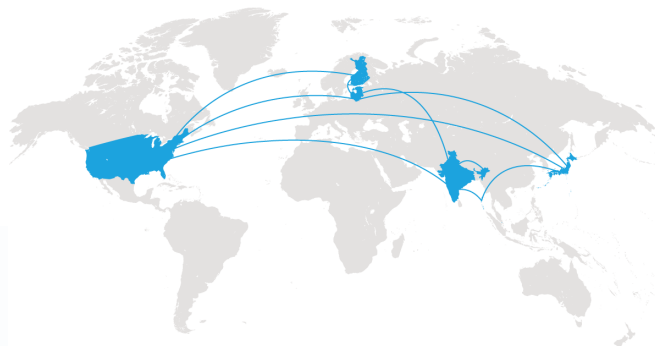
Pharmacovigilance

Case processing

- Triage assessment
- End-to-end Case Processing
- Narrative Writing
- Medical Assessment
- Quality Review

Other PV services

- Develop SOPs related to PV processes-
- Literature search
- Aggregate reports
- Signal detection activities



Greater Global Reach

Support your product development with our worldwide presence including U.S., EU, MENA, and APAC region and a wide range of global capabilities.



Clinical Development Strategy



Clinical Operations



Data Analytics



Pharmacovigilance & Risk Management



Medical Affairs